



Plantronics' relationship with Avaya has resulted in a high level of usability for accessories and compatible phones. This 40 year partnership allows both Avaya and Plantronics to offer a wide range of corded and cordless headset options – including award winning Wireless and Corded Plantronics headsets.

AVAYA

Why should your customer purchase a Plantronics headset?

Today, communications – via traditional phones, mobiles or Internet telephony – are at the centre of virtually every business activity. Businesses and organisations need trusted partners and suppliers for their hardware solutions that support all their business activities.

Plantronics offers:

- An unmatched track record
- Proven acoustic excellence
- Exceptional product range
- Industry leading service and support.

As the worldwide market leader and partner of major corporations such as Avaya, we spend millions of dollars every year researching and developing sound solutions that anticipate and respond to all the business needs of your customers.

Why use a headset?

Research shows that overall productivity could be increased by up to 43%* simply by using a telephone headset, rather than a traditional telephone handset.

Most of all, headsets empower the individual user by providing five key advantages:

- **Hands free** Advantage: No more juggling with your phone handset – type and talk as well as collecting that important document from the printer – complete office freedom
- **Sound** Advantage: More clarity – you can hear better and be heard. It saves time and reduces stress
- **Ergonomic** Advantage: No more cradling a handset between your shoulder and neck – you can be more comfortable and avoid strain, back and neck pain
- **Mobility** Advantage: No more being tied to your phone – you're free to move around as you talk and you will miss less calls and stop diversion to voicemail – improve customers satisfaction
- **Efficiency** Advantage: Be able to multi-task whilst managing your daily activities – your phone, mobile and PC all enable you to become more productive.

Complete peace of mind with industry leading warranties

All our call centre and office products come with a standard 2 year warranty with the option, at the time of purchase, to extend to a third year warranty (corded call centre and office headsets, amplifiers and adapters only).

TCO '07 Certification for Headsets



Plantronics is the first manufacturer to adopt the new TCO '07 headset standard across its range of headsets worldwide starting with key models from each of its business segments.

The certification means that the headset is designed and manufactured according to some of the strictest performance and environmental criteria in the world. Headsets certified meet TCO Development's requirements on ergonomics, ecology and energy and cordless headsets also meet the requirements on emissions. Visit www.tcodevelopment.com for more details.

More information

Contact us on the telephone numbers overleaf for more information or visit www.plantronics.com. To ensure all our channel partners have access to the most current product information and sales tools, visit www.plantronet.com

Additional Sales opportunities

Plantronics offer a wide range of accessories for our headset range. From handset lifter and amplifiers to coloured voice tubes and gel ear cushions. Always ensuring the best headset wearing experience.

* Research by HB Maynard & Co.



With every Avaya phone There is a wireless and corded Plantronics headset sales opportunity!

This headset selection guide helps you determine the right headset for your AVAYA telephony solution. Whether you are using a softphone or deskphone or need a wireless or corded headset, this guide will help you to select the right solution for your needs. First select the phone you are using and then determine the type of headset you want, wireless or corded. When you choose a corded headset please check the required connectors as well to make sure your headset can be connected.



WHICH AVAYA PHONE?

DESKPHONE



16xx, 96xx series



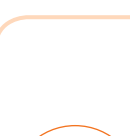
24xx, 46xx (except 4606, 4612), 54xx



56xx, 64xx, 84xx series, Quick Edition



4606, 4612, 4624 series
Index 2010, 2030, 2050, 2060

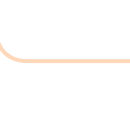


302 A, B, C & D Attendant Consoles
Callmaster series II, III, IV, V, VI

SOFTPHONE



Softphone
IP Soft phone (no hook switch control support for IP Office System)



IP Soft console (no hook switch control support)

WIRELESS SOLUTIONS FOR DESKPHONE



Plantronics VOYAGER™ 5105
Office and Mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between office phone and Bluetooth® mobile phone or smart phone.

- 72272-04 Noise-Cancelling with WindSmart® UK power adapter
- 72272-05 Noise-Cancelling with WindSmart EU power adapter



CS60™ WIRELESS
Flexible, cost effective and convenient
Cost-effective wireless headset with great range and sound quality and a choice of wearing styles.

- 36995-01 Noise-Cancelling with UK power adapter
- 36995-02 Noise-Cancelling with EU power adapter
- 39159-01 Noise-Cancelling with HL10 UK power adapter
- 39159-02 Noise-Cancelling with HL10 EU power adapter



CS70N™ WIRELESS
Stylish and discreet
Combining the excellent sound quality and range of DECT™ with the design edge of a mobile headset.

- 39448-01 Noise-Cancelling with UK power adapter
- 39448-02 Noise-Cancelling with EU power adapter
- 39449-01 Noise-Cancelling with HL10 UK power adapter
- 39449-02 Noise-Cancelling with HL10 EU power adapter



SUPRAPLUS® WIRELESS
All-day wearing comfort
For intensive phone users – the ultimate comfort and sound quality – with the option of binaural style for noisy environments.

- 39986-01 Monaural Noise-Cancelling UK power adapter
- 39986-02 Monaural Noise-Cancelling EU power adapter
- 39261-01 Binaural Noise-Cancelling UK power adapter
- 39261-02 Binaural Noise-Cancelling EU power adapter
- 39987-01 Monaural Noise-Cancelling with HL10 UK power adapter
- 39987-02 Monaural Noise-Cancelling with HL10 EU power adapter
- 39263-01 Binaural Noise-Cancelling with HL10 UK power adapter
- 39263-02 Binaural Noise-Cancelling with HL10 EU power adapter

To automatically answer a call by pressing a button on the headset you will require a HL10 Handset Lifter – 39390-11
[302 Attendant Consoles and Callmaster series phones do not require HL10 Handset Lifter.]



CORDED SOLUTIONS FOR DESKPHONE



SUPRA®
Comfort and sound quality for anyone who spends a significant part of the day on the phone.

- 32184-04 Monaural H-top Voice Tube
- 32186-04 Monaural H-top Noise-Cancelling
- 32185-04 Binaural H-top Voice Tube
- 32187-04 Binaural H-top Noise-Cancelling



SUPRAPLUS®
The new industry standard for all-day comfort and natural-sounding audio.

- 36828-01 Monaural H-top Voice Tube
- 36832-01 Monaural H-top Noise-Cancelling
- 36830-01 Binaural H-top Voice Tube
- 36834-01 Binaural H-top Noise-Cancelling



ENCORE®
Top quality headset with excellent sound quality and outstanding durability and comfort.

- 33645-41 Monaural H-top Voice Tube
- 33699-41 Monaural H-top Noise-Cancelling
- 33646-41 Binaural H-top Voice Tube
- 33705-41 Binaural H-top Noise-Cancelling

REQUIRED DESKPHONE CONNECTORS

CONNECTOR CABLES: Connect your headset to your phone.

16xx, 96xx series, 24xx,	72442-01	HIS
46xx (except see below**), 54xx, 56xx, 64xx, 84xx, Quick Edition, 302D Attendant Console	49323-04	HIC-1
4606, 4612, 4624 series	61804-01	HIP-1
Index 2010, 2030, 2050, 2060	32145-01	U10p & 34286-03
Call Master V, VI	26716-01	U10
302 A, B, C Attendant, Console Call Master II, III, IV	33117-02	P10-H
Console Call Master V, VI		no cable required



ADAPTER M12
Amplifier for superior sound quality and acoustic protection, including volume and mute controls.
32413-11 Adapter

** BiWay adapter [34286-03] also required for: 2402, 4601, 4602, 6402, 6408, 6416D, 84xx

WIRELESS SOLUTION FOR SOFTPHONE



Plantronics VOYAGER™ 510 USB WIRELESS
Office and Mobile phone usage
Use one headset for calls both in and out of the office with a noise cancelling microphone. Share seamlessly between soft phone and Bluetooth® mobile phone or smart phone.

72270-45 with WindSmart



CS60™ USB WIRELESS
Flexible, cost effective and convenient
Wireless headset with great range and sound quality and a choice of wearing style ideal for IP telephony applications.

- 36947-01 Noise-Cancelling with UK power adapter
- 36947-02 Noise-Cancelling with EU power adapter

REQUIRED SOFTPHONE CONNECTOR



DA55™ ADAPTER
Connect your headset to your PC USB port with enhanced sound quality.
36818-03 QD to USB adapter with volume control

Additional headsets and accessories

If you are looking for a specific headset that is not listed or additional accessories for your Plantronics headset, please visit www.plantronics.com for more information.

Compatibility

The headsets listed in this guide all work with the Avaya phones listed. If your phone is not listed please visit our product finder compatibility guide at www.plantronics.com/productfinder.