



# PLANTRONICS Savi Office

## DESIGNED FOR SEAMLESS COMMUNICATION

Today's business professionals like and need to work in flexible and different ways. They need to maximise collaboration through their multiple devices; telephone, PC, laptop, mobile – for daily customer communication, video conferencing, team calls etc. Plantronics Savi Office system has been designed to help them in this way of working – it really is the next generation of wireless headsets.

Featuring dual connectivity it maximises unified communication work in the following ways:

### SEAMLESS MIXING

The Savi Office system allows workers to simultaneously listen and communicate on both their UC client and deskphone. Meaning they can open up and work across applications – such as conferencing or consulting with colleagues over UC whilst maintaining a customer call on the deskphone, or sharing recorded media from the PC over the deskphone.

### SEAMLESS WORKING

The Savi Office charging cradle allows easy disconnect meaning workers can move from desk to desk as workers' days demand. And of course being a wireless solution you can also take calls whilst you are on the move!

### SEAMLESS CONVERSATIONS

Wideband audio telephones are now an industry standard so to maximise your investment, you need a wideband headset. The Savi Office and Savi Go headsets come with wideband audio to provide clear, intelligible conversations that businesses need.

\* Over the ear wearing style – Available Autumn 2009



## FREQUENTLY ASKED QUESTIONS – EVERYTHING YOU NEED TO KNOW

### Why choose a Plantronics Headset Solution?

- Great sound based on our extensive audio expertise.
- Broad range, including travel optimised solutions (corded and wireless).
- Multiple device connectivity.
- Call control for enhanced usability.
- Optimised solutions for different environments.

### What are the benefits of using a headset for UC?

- Productivity (*ability to multi-task*):
  - Do more when on the phone: take notes, collaborate on files online, hands free
- Mobility & privacy with wireless:
  - Cut the cord to the desk: grab the files you need or find some privacy for that important call.
- Comfort:
  - Reduced aches and strains

### Where can I use Unified Communications?

Plantronics has identified three distinct areas where a business can gain benefits from UC:

#### Office working

Key considerations:

- Desk phone likely for telephony along side UC application on PC
- Cut out background noise in busy office
- Require headsets that deliver great audio – day in day out

#### Mobile working

Key considerations:

- Needs travel optimised solutions
- Used in noisy environments (café, airport, etc.)
- Quite likely to be using softphone AND mobile for telephony

#### Teleworking (working from home)

Key considerations:

- Quite likely to be using softphone AND mobile for telephony
- Require headsets that deliver great audio – day in day out

## OPTIMISED FOR UNIFIED COMMUNICATIONS

### MICROSOFT OFFICE COMMUNICATOR

Microsoft Office optimised headsets have been tested and approved by Microsoft for audio quality and call integration.

#### What does that mean to the end user?

- **Audio Quality** – wideband audio with any of the certified headsets enabling clearer calls
- **Call control** – call control functionality from the headset
- **Partnership** – Plantronics is dedicated to its partnership with Microsoft and offers a growing line of headsets Optimised for Microsoft Office Communicator.

Can customers use a Microsoft Office Certified headset with other softphone and audio applications?

OPTIMIZED FOR  
Microsoft®  
Office Communicator

Yes, but headsets optimised for Microsoft Office Communicator may not provide some call control functions when used with other UC platforms.

**Solutions:** Savi™ Go, SupraPlus® Wideband USB, Entera™ USB, MCD100™, .Audio™ 1100M, .Audio™ 630M and .Audio™ 615M.

### UNIFIED COMMUNICATIONS PARTNERSHIPS

Our UC partnerships mean broad compatibility and cross-vendor support, resulting in enhanced user experience whatever hardware or Unified Communication platform is being used.

#### Optimise your headset for Unified Communications

Pair a DA45™ USB Audio Processor with a Plantronics professional headset to optimise for Unified Communication applications.

This provides the flexibility of Unified Communication across a range of other softphone and audio applications.

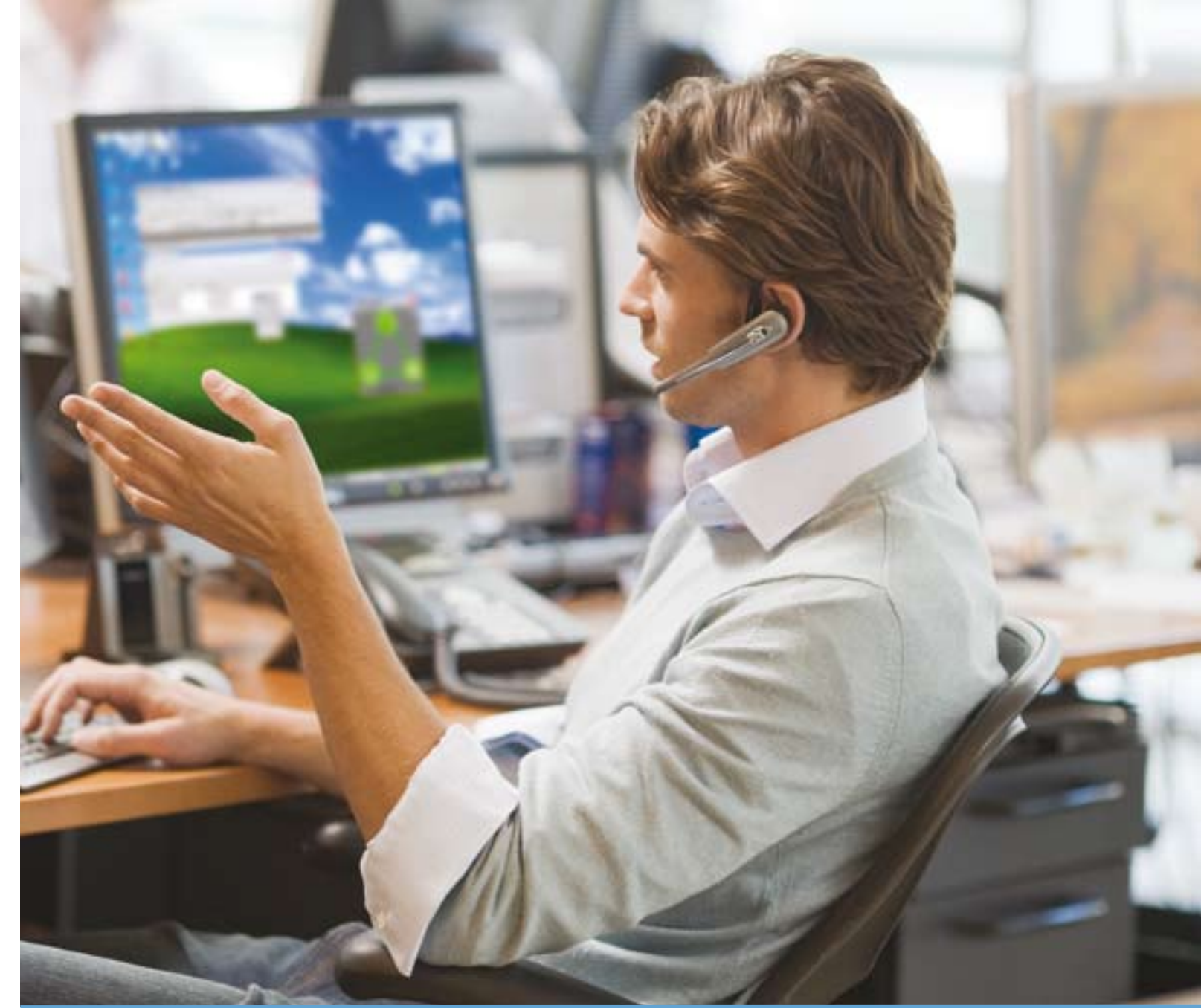


### MAKE THE RIGHT CHOICE

TCO'07 Headsets is a global labelling certification for headsets. It demonstrates that Plantronics products have passed independent research and testing across users, manufacturers, researchers and industry experts.

TCO approved headsets have fulfilled the following criteria:

- ✓ Ergonomics ✓ Emissions ✓ Ecology ✓ Energy



## UNIFIED COMMUNICATIONS QUICK SALES GUIDE

SPRING 2009

Plantronics Ltd,  
Wootton Bassett, UK,  
Tel: 0800 410014

[www.plantronics.com](http://www.plantronics.com)



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CHOOSE YOUR UC HEADSET SOLUTION	WIRELESS				CORDED – OCCASIONAL / HOME OFFICE			CORDED – PROFESSIONAL / BUSINESS USER			SPEAKER PHONE	USB PHONE	AUDIO PROCESSOR
	Plantronics Voyager® 510 USB	CS60™ USB	Savi™ Go	Savi™ Office	.Audio™ 615M	.Audio™ 630M	.Audio™ 400DSP	Entera™ USB	SupraPlus® Wideband USB	SupraPlus™ Stereo	MCD100™	.Audio™ 1100M	DA45™
Designed for	Flexibility for users with mobile and soft phones	All day users who need to multi-task	Collaboration for users with mobile phones and PC audio applications	Collaboration for users with desk phones and PC audio applications	Occasional phone users	Occasional phone users	Users who need mobility	Frequent phone users	All-day phone users	All-day phone users	Group conference calls	Familiar interface and portability	USB interface for professional corded headsets (non USB)
Description	The Plantronics Voyager 510 USB has a plug-and-play USB voice adapter and multipoint technology, so you can switch seamlessly between your PC and mobile phone. A noise-cancelling microphone and WindSmart™ ensures excellent sound quality.	With both hands free to use your PC whilst you talk, multi-tasking has never been easier or more comfortable. Offering excellent sound quality and wireless range, the Plantronics CS60 USB also offers a choice of wearing styles.	Whether you are in the office or on the move, Savi Go provides unparalleled audio quality and flexibility to connect to your PC and your mobile device. With Wideband audio for PC, wireless connectivity to Microsoft Office Communicator 2007, and an extended boom and noise-cancelling microphone, you no longer have to choose between audio quality and flexibility – you can have both.	Savi Office is the wireless headset system built to unify voice communications. This enterprise-grade headset system connects to both your desk phone and PC, providing the business critical sound quality necessary in today's working environment.	Optimised for Microsoft Office Communicator, the economical Plantronics .Audio 615M headset delivers comfort and quality audio to occasional phone users. Incorporating full wideband audio and USB-enhanced digital sound, the .Audio 615M boasts a comfortable monaural design that enables quick on/off and promotes easy conversations with co-workers.	Optimised for Microsoft Office Communicator 2007, the economical Plantronics .Audio 630M headset delivers crisp voice communications. The monaural design enables quick on/off and promotes easy conversations with co-workers. The comfortable binaural design delivers total-focus sound reduction for immersive conference calls and conversations in noisy environments.	Excellent stereo sound in a lightweight and comfortable headset. The foldable design allows for easy storage and transport.	Entera offers you a simple, value for money professional headset. It is available in a monaural style that can be worn on either ear, or binaural style to block background noise. Both come with a noise-cancelling microphone for clear speech.	Plantronics SupraPlus Wideband headsets deliver superior audio performance improving speech clarity, resulting in decreased errors, repeats and listener fatigue. Available in both monaural and binaural designs.	The SupraPlus Stereo headset delivers hi-fi quality sound for multimedia PC applications, as well as absolute voice clarity when used with a UC softphone.	Ideal for conducting group conference calls via Office Communicator 2007. It provides 360-degree room coverage so more than one person can participate in a PC-based audio conference. To achieve call clarity, the MCD 100 includes acoustic echo cancellation, noise suppression and equalizer algorithms embedded within the product.	The .Audio 1100M USB phone handset is optimised for Office Communicator 2007 to provide the functionality of a familiar phone interface for business users adopting PC telephony.	Plantronics DA55 USB audio processors offer a superior audio performance for IP softphones. They maintain volume at a user selectable level, reduce line noise levels and remove echo. All these features add up to great sound quality that helps your agents hear the customer more clearly and be heard more clearly themselves.
Key features	<ul style="list-style-type: none"> <li>Easy to set up – no need to load any Bluetooth drivers. PerSonoCall™ software provides greatly enhanced usability</li> <li>Simple VoIP solution – call notification and call answer/end from the headset with most major softphones</li> <li>Always available – when the six-hour talktime is exhausted, a compact USB travel charger ensures you can charge anytime, any place</li> <li>Covers all your needs – seamlessly share this Bluetooth headset between a mobile phone and a PC/laptop</li> </ul>	<ul style="list-style-type: none"> <li>USB connection to PC – simple to install and allows the PC speaker to make sound to notify you of incoming calls</li> <li>Excellent sound quality – DECT technology and noise-cancelling microphone</li> <li>Freedom to move – 50 metres range in a typical office means you no longer need to be tied to your desk when on the phone</li> <li>Included PerSonoCall™ software enables full integration with a wide range of enterprise-grade soft-phones</li> </ul>	<ul style="list-style-type: none"> <li>Wideband audio support on PC communications</li> <li>Bluetooth wirelessly connects to Microsoft Office Communicator 2007 and your mobile phone</li> <li>One-touch multifunction call control: Call answer/end/volume adjust and mute controls all on one button</li> <li>In-use indicator light: Button lights up when phone is in use</li> <li>Extended boom with noise-cancelling microphone for clearer calls</li> <li>Convertible wearing styles for customisable comfort and fit</li> </ul>	<ul style="list-style-type: none"> <li>Work smarter with real-time communication and collaboration on your PC and desk phone</li> <li>Unsurpassed versatility with ease of use, modular design and cross platform support</li> <li>Delivers business critical sound quality, whether on a desk phone or PC, with a noise-cancelling microphone that filters distracting background noise</li> <li>Wideband support for PC audio provides life-like fidelity, improving call clarity</li> <li>Multiple wearing styles for personal style and comfort</li> <li>Simple plug and play experience minimises implementation risks</li> </ul>	<ul style="list-style-type: none"> <li>Full wideband audio for clearer conversations</li> <li>USB-enhanced digital sound quality</li> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>Adjustable swivelling boom</li> </ul>	<ul style="list-style-type: none"> <li>Full wideband audio for clearer conversations</li> <li>USB-enhanced digital sound quality</li> <li>Full-range stereo sound</li> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>Soft, swivel-mounted ear cushions</li> <li>Inline controls for volume and mute</li> <li>QuickAdjust boom assures ideal microphone placement</li> </ul>	<ul style="list-style-type: none"> <li>Folds for easy storage and transport</li> <li>USB plug play – no sound card required</li> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>QuickAdjust microphone boom</li> <li>Inline digital volume and mute controls</li> </ul>	<ul style="list-style-type: none"> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>Choose the monaural style to confer with colleagues or the binaural style to block out background noise</li> <li>Wideband audio – to help you preserve investment when moving to VoIP</li> <li>Comfortable and lightweight – for improved agent wellbeing</li> </ul>	<ul style="list-style-type: none"> <li>Wideband audio for more natural sound</li> <li>Premium audio ensures quality communications</li> <li>Improved noise-cancelling for reduced background noise</li> <li>Comfortable design even for intensive all-day use</li> <li>Choose the monaural style to confer with colleagues or the binaural style to block out background noise</li> </ul>	<ul style="list-style-type: none"> <li>Stereo audio range gives hi-fi quality sound for PC-based multimedia applications</li> <li>Digital Signal Processing (DSP) for reduced echo on UC systems</li> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>Simple, plug-and-play PC connectivity with included DA45 USB Adapter</li> <li>Included PerSonoCall™ software enables full integration with a wide range of enterprise-grade soft-phones</li> </ul>	<ul style="list-style-type: none"> <li>Powered through the USB connection</li> <li>3.5mm stereo jack for external loudspeakers and headphones</li> <li>Illuminated mute/un-mute and volume control functions</li> <li>Integrated microphone and loudspeaker – 360 room coverage with full duplex audio, echo cancellation and noise suppression</li> <li>Small footprint: 3.75"W x 1.25"H x 4.5"D</li> </ul>	<ul style="list-style-type: none"> <li>Wideband audio support on PC communications</li> <li>One-touch control: Integrated call answer/end, mute, and speaker activation buttons</li> <li>Noise-cancelling microphone boosts speech recognition accuracy and call clarity</li> <li>Speakerphone activation key: Audio functions will be transferred to the computer speakers and microphone</li> <li>Comfortable ergonomic design: Includes monitor clip for easy desk storage and bag for travel</li> </ul>	<ul style="list-style-type: none"> <li>Maintains volume – at the user chosen level regardless of incoming call volume</li> <li>Outbound noise reduction – enhances the performance of all Plantronics headsets to reduce the background noise a caller hears</li> <li>Incoming noise reduction – lowers incoming noise to enhance the agents listening comfort</li> <li>Echo suppression – of improved VoIP call quality</li> </ul>
Product information													
Wideband	X	X	✓	✓ (with PC)	✓	✓	✓	✓	✓	✓	✓	✓	✓
Call Control	✓	✓	✓	✓	X	X	X	✓	✓	✓	X	✓	X
HiFi stereo	X	X	X	X	X	✓	✓	X	X	✓	X	X	X
Other features	Multipoint, Volume Control, Mute, Call Answer/End	PerSonoCall, Volume Control, Mute, Call Answer/End	PC & Mobile Integration, Volume Control, Mute, Call Answer/End	PC & Phone Integration, Volume Control, Mute, Call Answer/End	N/A	Volume Control, Mute	Volume Control, Mute	N/A	Volume Control, Mute	Volume Control, Mute, Call Control	Volume Control, Mute	Volume Control, Mute, Call Answer/End	Volume Control, Mute, Call Answer/End
Headset wearing style	Over-the-ear	Convertible	Convertible	Over-the-ear / Convertible	Monaural	Binaural	Stereo	Monaural / Binaural	Monaural / Binaural	Headband	N/A	N/A	Monaural / Binaural
Ordering information													
Part number(s)	72270-145	36947-01	38635-02	79957-02 (Over-the-ear) 79956-02 (Convertible)	80298-01	80299-01	37859-01	81272-03 (Mon) 79930-03 (Bin)	81360-02 (Mon) 80762-32 (Bin)	77560-02 (D261N-USB Stereo QD)	81402-01	57700.001	77559-12
EAN code(s)	5033588023838	5033588016465	5033588030553	5033588030041 (Over-the-ear) 5033588029991 (Convertible)	017229129320	017229129313	5033588027515	5033588030539 (Mon) 5033588030515 (Bin)	5033588030355 (Mon) 5033588029731 (Bin)	5033588028178 (D261N-USB Stereo QD)	017229130036	017229129818	5033588028154

\* Over the ear wearing style – Available Autumn 2009